

**CENTURYLINK 911 ALI DATABASE EXTRACT AGREEMENT
GENERAL TERMS AND CONDITIONS**

SIGNATURE PAGE

This 911 ALI Database Extract Agreement ("Agreement") is made by and between Qwest Corporation d/b/a CenturyLink QC ("CenturyLink") and PACIFIC COUNTY ("Customer"). This Agreement will be effective on the date that it is executed by CenturyLink following Customer's execution of this Agreement ("Effective Date"). This Agreement includes the attached Terms and Conditions and Exhibit A attached hereto and incorporated herein by this reference. Any different or additional terms of any related purchase order, confirmation, or similar form will have no force or effect, unless signed by both parties. Using CenturyLink's electronic signature process for this Agreement is acceptable.

The undersigned parties have read and agree to the terms and conditions set forth in this Agreement, including Exhibit A.

PACIFIC COUNTY

Qwest Corporation d/b/a CenturyLink QC

Authorized Signature
Lisa Ayers

Authorized Signature

Name Typed or Printed
Pacific County Commissioners Chair

Name Typed or Printed

Title

Title

Date

Date

NOTICE INFORMATION:

All written notices required under this Agreement will be sent to the following:

To CenturyLink: CenturyLink
1801 California Street, Room 900
Denver, Colorado 80202
Facsimile #: (888) 778-0054
Attention: Legal Department

To Customer: **PACIFIC COUNTY**

Phone #: _____
Facsimile #: _____
E-mail: _____
Attention: _____

With a copy to: CenturyLink
1801 California Street
Denver, Colorado 80202
Phone #: _____
Facsimile #: _____
E-mail: _____
Attention: _____

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1. Definitions. As used herein:

"ALI Database Information" means ALI listings that are stored by CenturyLink for the purpose of provisioning and delivering Emergency Services.

"Automatic Location Identification" or "ALI" means a feature by which the address and name associated with a telephone number ("TN") are forwarded to a Public Safety Entity for display.

"Cause" means the failure of a party to perform a material obligation under this Agreement which failure is not remedied, if curable: (a) for payment defaults by Customer, upon five calendar days' written notice, or (b) for any other general default, upon 30 calendar days written notice.

"Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature and that: (a) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; and/or (b) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect such information against unrestricted disclosure. Confidential Information will not include information that is in the public domain through no breach of this Agreement by the receiving party or is already known or is independently developed by the receiving party.

"Emergency Services" means 911 emergency services and Emergency Notification Services.

"Emergency Notification Services" means services that notify the public of an emergency.

"Emergency Support Services" means information or database management services which support Emergency Services.

"Public Safety Entity" means any PSAP or government agency involved in providing emergency services.

"Public Service Answering Point" or "PSAP" means the answering location for 911 calls.

"Resident" means the persons and entities whose information resides in the ALI database.

"Service" means the CenturyLink service described in Exhibit A.

"Software" means software (including third-party software) or other digital content or material and related documentation, if any, provided by CenturyLink to Customer in connection with the Service.

"Special Data Extraction" will mean the creation of an output record or informational report (from existing data files) that is not created in the normal course of business.

2. Provision of Service. Subject to payment of all applicable charges, CenturyLink will use commercially reasonable efforts to provide the Service set forth in Exhibit A. The Service is provisioned by CenturyLink and/or through its applicable affiliates, subcontractors and vendors. Service will be supplied in accordance with this Agreement. Customer understands that CenturyLink's performance under this Agreement is dependent in part on Customer and third parties, including without limitation, suppliers. Accordingly, any performance to be rendered by CenturyLink hereunder will be appropriately waived or delayed to account for actions or inactions by such third parties.

3. Service, Rates and Terms. Exhibit A specifies the description, rates, charges, and other terms applicable to the Service. The rates do not include Taxes.

4. Term. This Agreement will effective as of the Effective Date, but the Term of Service will start on the Start of Service Date and continue for the Term selected in Exhibit A in Section 3(e), "Term; Extract Frequency" (the "Initial Term"). The "Start of Service Date" is the date the first extract is pulled. After the expiration of the Initial Term, this Agreement will automatically renew for consecutive renewal periods equal to the Initial Term ("Renewal Term") unless terminated by either party as provided in Section 9, "Termination". Any extensions will be collectively referred to as the "Term"

5. Termination. CenturyLink may (a) immediately suspend all or any part of the Service, and/or (b) terminate this Agreement (effective after the applicable notice period): (i) for Cause or (ii) upon written notice if Customer becomes or is declared insolvent or bankrupt or is the subject of any proceedings related to its liquidation, insolvency or for the appointment of a receiver or similar officer for it. Customer may terminate this Agreement for Cause. If Customer terminates this Agreement for Cause prior to the conclusion of the Term, then Customer will remain liable for charges accrued but unpaid as of the termination date. Notwithstanding the foregoing or any other provision of this Agreement, either party may terminate this Agreement at its convenience, and without cost, termination liability, or penalty, except for Customer's obligation to pay CenturyLink for Service rendered up to, and including, the effective date of termination, upon written notice to the other party.

6. Payment. Customer must pay CenturyLink all charges by the payment due date on the invoice. Any amount not paid when due is subject to late interest at the lesser of 1.5% per month or the maximum rate allowed by law. In addition to payment of charges for Service, Customer must also pay CenturyLink any applicable Taxes assessed in connection with Service. "Taxes" means federal, state, and local excise, gross receipts, sales, use, privilege, or other tax (other than net income) now or in the future imposed by any governmental entity (whether such Taxes are assessed by a governmental authority directly upon CenturyLink or Customer) attributable or measured by the sale price or transaction amount, or surcharges, fees, and other similar charges that are required or permitted to be assessed on Customer. These charges may include state and federal Carrier Universal Service Charges, as well as charges related to E911, and Telephone Relay Service. Taxes may vary and are subject to change. CenturyLink reserves the right to

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charge administrative fees when Customer's payment preferences deviate from CenturyLink's standard practices.

7. Conditions of Service.

7.1 This Service is provided to Customer pursuant to 47 USC Section 222(g). Customer must use the ALI Extract information provided through this Agreement solely for the purposes of delivering or assisting in the delivery of Emergency Services.

7.2 Customer will take commercially reasonable and prudent measures to protect the privacy of the Resident information contained within the ALI Database because such information contains information about Residents who have asked not to have their name, address and telephone number information listed or published.

7.3 Customer may be a single entity or multiple entities authorized under 47 USC Section 222(g) working together for the purpose of delivering or assisting in the delivery of Emergency Services during the Term of the Agreement. Customer represents that it is a provider of Emergency Services or Emergency Support Services and agrees that it will remain such a provider throughout the Term.

7.4 The designated Customer may share ALI Database Information between or among entities during the Term of the Agreement. Beyond that, however, Customer will not sublicense, sell, copy or allow any third party to access, download, copy or use the ALI Database Information, in any form, or any portions or derivatives thereof, or any information extracted therefrom, except as necessary to enable a vendor contracted by Customer to maintain and make accessible the emergency system and Emergency Services for which Service has been purchased. Customer will require such vendor's compliance with the general terms and conditions of the Agreement, which will be incorporated into an agreement between Customer and such vendor. Customer will be fully liable to CenturyLink for such vendor's compliance with the terms and conditions of the Agreement. Customer will be liable to CenturyLink for any intentional disclosure, in whole or part, of Confidential Information provided to it hereunder by CenturyLink. CenturyLink may "seed" or specially code some or all of the ALI Database Information in order to trace such information and ensure compliance with the disclosure and use restrictions set forth in this Agreement. Notwithstanding the foregoing, the Parties understand that third persons may claim that Confidential information, including without limitation, ALI Database Information, delivered to Customer under the Agreement may be, by virtue of its possession by Customer, a public record and subject to disclosure.

8. Covenants of Parties. CenturyLink agrees that it will make commercially reasonable efforts to ensure that the ALI Database Information that it provides to Customer hereunder will be generally complete and accurate. Customer understands that CenturyLink has no responsibility to update the ALI Database Information of other local service providers. Customer may, at its option, require CenturyLink to correct any mutually-agreed deficiencies in its work product or services within a mutually agreeable time period, at no cost to Customer, except when such deficiencies relate to ALI Database Information of other local service providers.

9. Confidentiality. Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Agreement; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Agreement) the Confidential Information of the other party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Agreement. Subscriber information contains names, addresses and telephone numbers of telecommunication service subscribers, including non-published and non-listed telephone service. The parties understand and agree that subscriber information may be considered to be Confidential Information under state or federal laws or regulations, and there are certain duties and responsibilities imposed by this Agreement and by law or Tariff with regard to the use and distribution of such information.

10. Use of Name and Marks. Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.

11. Protection of Information/Notification of Breach. Customer understands that the information it is purchasing contains name, address and telephone numbers associated with Residents who have asked that their information be treated as non-listed or non-published. To maintain the confidentiality of this information, Customer agrees to maintain reasonable administrative, technical and physical safeguards at the network, system, server, database, workstation, and application level to protect the confidential nature of this non-listed and non-published information. If Customer experiences a security breach that results in the disclosure of Resident non-listed or non-published information, Customer will notify CenturyLink of such breach in a timely manner. Customer will investigate the reason for the breach and provide CenturyLink with a preliminary statement of causation as well as a final report when the incident has been fully investigated.

12. Disclaimer of Warranties. EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT, SERVICE IS PROVIDED "AS IS." CENTURYLINK DISCLAIMS ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY RELATED SOFTWARE AND/OR CUSTOMER EQUIPMENT, SOFTWARE AND/OR OTHER MATERIALS USED IN CONNECTION WITH THE SERVICE PROVIDED BY CENTURYLINK, IF ANY, ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. IF CENTURYLINK INTEGRATES ANY RECORDS PROVIDED TO CENTURYLINK BY ANY OTHER DATA PROVIDER, FOR INCLUSION IN THE CUSTOMER'S E911 DATA, CENTURYLINK MAKES NO REPRESENTATION

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OR WARRANTY AND ASSUMES NO LIABILITY REGARDING THE ACCURACY OF THE DATA PROVIDED BY ANY OTHER DATA PROVIDER.

13. Limitations of Liability. The remedies and limitations of liability for any claims arising between the parties are set forth below and in any applicable regulation, or statute.

13.1 Consequential Damages. NEITHER PARTY OR ITS AFFILIATES, AGENTS, OR CONTRACTORS IS LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE, DAMAGES OR FOR ANY LOST PROFITS, LOST REVENUES, LOST DATA, LOST BUSINESS OPPORTUNITY, OR COSTS OF COVER. THESE LIMITATIONS APPLY REGARDLESS OF THE LEGAL THEORY UNDER WHICH SUCH LIABILITY IS ASSERTED AND REGARDLESS OF FORESEEABILITY. IN ADDITION, CENTURYLINK WILL NOT BE LIABLE FOR ANY DAMAGE THAT RESULTS FROM INFORMATION PROVIDED TO CUSTOMER BY ANY OTHER DATA PROVIDER(S).

13.2 Claims related to Service. CUSTOMER'S EXCLUSIVE REMEDIES FOR ANY AND ALL CLAIMS RELATED TO THE SERVICE WILL BE LIMITED TO AMOUNT PAID BY CUSTOMER TO CENTURYLINK FOR THE SPECIFIC DOWNLOAD GIVING RISE TO THE CLAIM. CENTURYLINK'S TOTAL AGGREGATE LIABILITY RELATED TO THIS AGREEMENT WILL NOT EXCEED THE TOTAL RECURRING CHARGES PAID OR PAYABLE BY CUSTOMER TO CENTURYLINK PURSUANT TO THIS AGREEMENT IN THE MONTH IMMEDIATELY PRECEDING THE OCCURRENCE OF THE EVENT GIVING RISE TO THE CLAIM. THIS LIMITATION OF LIABILITY IN THIS SECTION WILL NOT APPLY TO CUSTOMER'S PAYMENT AND INDEMNIFICATION OBLIGATIONS.

13.3 Personal Injury; Death; Property Damages. For claims arising out of personal injury or death to a party's employee, or damage to a party's real or personal property, that are caused by the other party's willful misconduct in the performance of this Agreement, each party's liability is limited to proven direct damages.

14. Indemnification. CUSTOMER AGREES TO DEFEND, INDEMNIFY AND HOLD HARMLESS CENTURYLINK, ITS AFFILIATES, AGENTS AND CONTRACTORS FROM ANY AND ALL THIRD-PARTY CLAIMS, LIABILITIES, COSTS AND EXPENSES, INCLUDING REASONABLE ATTORNEYS FEES RELATED TO USE, MODIFICATION, OR RESALE OF THE SERVICES BY CUSTOMER, INCLUDING, WITHOUT LIMITATION, ANY CLAIM FOR INVASION OF PRIVACY.

15. Intellectual Property. Nothing in this Agreement will be construed as granting Customer any right, title, interest, or license in or to any of CenturyLink's Intellectual Property and Customer cannot use any of CenturyLink's Intellectual Property without CenturyLink's prior written consent. "Intellectual Property" means all trademarks, trade names, logos, domain names, service marks, copyrights, copyright registrations, patents, patent applications, trade secrets and any other intellectual property whether existing upon the Effective Date or arising thereafter.

16. Dispute Resolution.

16.1 Governing Law; Forum. This Agreement is governed by federal law and any legal proceeding relating to this Agreement will be brought in a U.S. District Court. But CenturyLink may, at its discretion, initiate proceedings in Denver, Colorado to collect undisputed amounts billed. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

16.2 Waiver of Jury Trial and Class Action. Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Agreement on a class or consolidated basis or in a representative capacity.

17. Miscellaneous.

17.1 General. This Agreement's benefits do not extend to any third party (e.g., an End User). "End User" means Customer's members, end users, customers, or any other third parties who use or access Service or the CenturyLink network via the Service. If any term of this Agreement is held unenforceable, the remaining terms will remain in effect. Neither party's failure to exercise any right or to insist upon strict performance of any provision of this Agreement is a waiver of any right under this Agreement. The terms and conditions of this Agreement regarding confidentiality, limitation of liability, warranties, payment, dispute resolution, and all other terms of this Agreement that should by their nature survive the termination of this Agreement will survive. Each party is not responsible for any delay or other failure to perform due to a Force Majeure Event. "Force Majeure Event" means an unforeseeable event beyond the reasonable control of that party, including without limitation: act of God, fire, explosion, lightning, hurricane, labor dispute, cable cuts by third parties, acts of terror, material shortages or unavailability, government laws or regulations, war or civil disorder, or failures of suppliers of goods and services. Customer may not assign this Agreement or any of its rights or obligations under this Agreement without the prior written consent of CenturyLink, which consent will not be unreasonably withheld. Customer may not assign to a reseller or a telecommunications carrier under any circumstances.

17.2 Conflicts Provision. If a conflict exists among provisions within this Agreement, the following order of precedence will apply in

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descending order of control: this Agreement, CenturyLink records. [

17.3 Independent Contractor. CenturyLink provides the Service as an independent contractor. This Agreement will not create an employer-employee relationship, association, joint venture, partnership, or other form of legal entity or business enterprise between the parties, their agents, employees or affiliates.

17.4 ARRA. Customer will not pay for the Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Agreement or in an amendment to this Agreement.

17.5 HIPAA. CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). Any exposure to PHI will be random, infrequent and incidental to CenturyLink's provision of Service and is not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI. Such exposure is allowable under 45 CFR 164.502(a)(1)(iii). As such, if Customer is a Covered Entity or Health Care Provider under the HIPAA Rules or supports the health care industry, CenturyLink and Customer agree that CenturyLink is not a "Business Associate" or "Covered Entity" under the HIPAA Rules for the purposes of the Agreement.

17.6 Credit Approval. Provision of Service is subject to CenturyLink's credit approval of Customer. As part of the credit approval process, CenturyLink may require Customer to provide a deposit or other security. Additionally during the Term, if Customer's financial circumstance or payment history becomes reasonably unacceptable to CenturyLink, CenturyLink may require adequate assurance of future payment as a condition of continuing CenturyLink's provision of Service. Customer's failure to provide adequate assurances required by CenturyLink is a material breach of this Agreement. CenturyLink may provide Customer's payment history or other billing/charge information to credit reporting agencies or industry clearinghouses.

17.7 No Resale; Compliance. Customer represents that it is not a reseller of any telecommunication services provided under this Agreement as described in the Telecommunications Act of 1996, as amended, or applicable state law and acknowledges it is not entitled to any reseller discounts under any laws. Customer's use of Service must comply with all applicable laws.

17.8 Amendments; Changes. This Agreement may be amended only in a writing signed by both parties' authorized representatives. Each party may, at any time, reject any handwritten change or other alteration to this Agreement. CenturyLink may amend, change, or withdraw the Tariffs, with such updated Tariffs effective upon posting or upon fulfillment of any necessary regulatory requirements.

17.9 Required Notices. Unless provided otherwise in this Agreement, all required notices to CenturyLink must be in writing, sent to 1801 California St., #900, Denver, CO 80202; Fax#: 888-778-0054; Attn.: Legal Dep't, and to Customer at its then current address as reflected in CenturyLink's records; Attn.: General Counsel or other person designated for notices. All notices are effective: (a) when delivered via overnight courier mail or in person to the recipient named above; (b) three business days after mailed via regular U.S. Mail; or (c) when delivered by fax if duplicate notice is also sent by regular U.S. Mail.

17.10 Authorization. Customer represents and warrants that: (a) the full legal name of the legal entity intended to receive the benefits and Service under this Agreement is accurately set forth herein; and (b) the execution hereof is not in conflict with law, the terms of any charter or bylaw, or any agreement to which Customer is bound or affected. CenturyLink may act in reliance upon any instruction or signature reasonably believed by CenturyLink to be genuine. Customer agrees that any employee of Customer who gives any written notice or other instruction in connection with this Agreement has the authority to do so.

17.11 Entire Agreement. This Agreement (including all referenced documents) constitutes the entire agreement between the parties and supersedes all prior oral or written agreements or understandings relating to the same service or circuits at the same locations as covered under this Agreement. Using CenturyLink's electronic signature process for this Agreement is acceptable.

CenturyLink 911 ALI Database Extract Agreement

EXHIBIT A

CenturyLink 911 ADE Product Description

This Exhibit A to the CenturyLink 911 ALI Database Extract Agreement (the "Agreement") sets forth the description of the CenturyLink 911 ALI Database Extract ("CenturyLink 911 ADE").

1. DEFINITIONS

Except as otherwise set forth herein, capitalized terms shall have the definitions assigned to them in the Agreement.

"Emergency Number Service Provider" or "ENSP" means any entity involved in any aspect of providing services in support of 911.

"Emergency Service Number" or "ESN" means the routing number that directs the 911 call to the appropriate PSAP.

"Listing" means one name, address, and TN.

"Master Street Address Guide" or "MSAG" means the listing of all existing addresses in a community that is maintained by the local addressing authority.

"Region" means the applicable county, city, or ESN as defined in the MSAG.

"Subscriber" means a local service customer of CenturyLink or other carrier whose ALI Database Information is included in the Service.

2. DESCRIPTION

The Service extracts Subscriber listed and unlisted (including unpublished) information in its possession and delivers it to Customer solely for purposes of delivering, or assisting in the delivery, of Emergency Services.

The Service offers full database downloads for the selected Region, and daily updates containing only the Subscriber data records for the selected Region that have been modified since the most recent extraction. Each of the extracts requires the selection of unique criteria in order for the extract to be executed properly. This Exhibit A identifies the required criteria for each extract.

3. DETAILED SERVICE INFORMATION

Customer defines the format, frequency and data sets during account setup. A user ID and a password-protected means of extract retrieval are also established during account setup.

(a) File Format

CenturyLink will format files compliant with either of the following:

- NENA 2 512 byte format.
- World Wide Web Consortium's XML 1.0 specification for XML formatted files.
- ENSP fixed width data file.

(b) File Naming

- File names conform to an 8-character, no suffix naming convention.

(c) Data Sort Order

- Files are sequenced by a single header record followed by zero or more data records, and conclude with a single trailer record.
- Full database download records are sorted in ascending sequence by TN.
- Update download records are also sorted in ascending sequence by TN. Only the final disposition of any record that changes between downloads is reported. Customer's system must interpret function codes such as the receipt of an update record where no insert previously existed.
- A file without data records indicates no content is available for the selected Region and extract type.

(d) Geographic Area Extract Selection Criteria

The following primary geographic selection criteria are available (as defined in the applicable MSAG):

- Community/Municipality name
- County/Parish name; and
- ESN and Entity (combined)

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(e) **Term; Extract Frequency.** CenturyLink 911 ADE downloads and updates are available as follows: Full record downloads are available monthly, quarterly, yearly and on demand. Full downloads include records that may not have changed since the last download. Changed record downloads are only available with daily downloads. Customer selects the following Term and Extract Frequency by checking the applicable box below.

Selection	Frequency	Term
<input type="checkbox"/>	Daily ¹	Enter number of days or "NA" Days
<input type="checkbox"/>	Monthly	Select Term or N/A Years
<input checked="" type="checkbox"/>	Quarterly	N/A Years
<input type="checkbox"/>	Yearly	Select Term or N/A Years
<input type="checkbox"/>	On Demand ²	Select Term or N/A Years

(f) Notification of Extracted Data File Availability

- For an additional charge, Customer may request to be notified via email when a file is available for download. The charges for this option are set forth in Section 4, below.

(g) Extract Data File Retention on File Server

- Extracted data files are stored on the file server for no more than fourteen (14) calendar days from the date of extract, and no backup data files are maintained.

(h) Distribution Method for Extracted Data Files

- Extract files are not sent to Customer.
- Customer connects to the file server specified by CenturyLink to download (pull) its extract files. This is for extract files containing less than 10,000 records. Extract files containing 10,000 or more records will be sent in the form of a compact disk ("CD").
- Customer is provided a secure, specific partition within the file server which is required for changed record downloads.
- Customer uses a dial-up connection to retrieve data files from its pre-designated file server location.
- Customer may access the file server only to download its own files.
- File transmissions may utilize file compression technology.

4. RATES AND CHARGES

CenturyLink will charge Customer the following amounts for Service:

	Charge	Minimum
Setup per Region	\$585 nonrecurring	Not applicable
Initial/Update full download (10,000 or more records will be in the form of a CD)	\$0.005 per Listing, recurring. NOTE: Customer will be billed for each Listing in the applicable Region, for each Full Download report ordered.	\$650 per Region
Daily updates	\$0.008 per Listing, recurring. NOTE: Customer will be billed monthly on a per Listing basis for each Listing in the applicable Region.	\$945 per Region
File notification (optional)	\$325 per year, recurring	Not applicable
Premium fee (for Regions with more than 5 million Listings)	Initial/Update Full Downloads - \$2,000 per each 1 million Listings in excess of 5 million for each Full Download report ordered. Daily Updates - \$2,300 per month per each 1 million Listings in excess of 5 million, recurring.	Not applicable

¹ Daily update extracts contain Subscriber record changes during the previous 24-hour period, Tuesday through Friday. Monday daily update extracts include record changes since the Friday extract.

² On-Demand downloads and updates must be requested ten (10) business days in advance of the expected pull of the extract.