

| CUSTOMER INFORMATION (Service Location) | |
|---|--|
| Address 1 300 MEMORIAL DR | City SOUTH BEND |
| Address 2 | State WA |
| Primary Contact Name Andrew Seaman | ZIP Code 98586 |
| Business Phone (360) 875-9368 | County |
| Cell Phone | Email Address aseaman@co.pacific.wa.us |
| Pager Number | Primary Fax Number |
| Technical Contact Name | Tech Contact On-Site? No |
| Technical Contact Business Phone | Technical Contact Email |
| Property Manager Contact Name | Property Mgr. Phone |

COMCAST BUSINESS SERVICES

| | Selection (X) |
|-------------------|---------------|
| Business Voice | X |
| Business Internet | X |
| Business TV | |

| | |
|------------------------------|----|
| Service Term (Months) | 24 |
|------------------------------|----|

COMCAST BUSINESS SERVICES DETAILS

Business Voice*

| VOICE SELECTIONS | Quantity | Unit Cost | Total Cost |
|--------------------------|--------------|------------|------------|
| Mobility Lines | 0 | \$64.95 | \$0.00 |
| 4+ Mobility Lines | 0 | \$29.95 | \$0.00 |
| Full Feature Voice Lines | 3 | \$39.95 | \$119.85 |
| 4+ Lines | 1 | \$24.95 | \$24.95 |
| Basic Lines | 0 | \$24.95 | \$0.00 |
| Toll Free Numbers | | | |
| Equipment Fee | 1 | N/A | \$14.95 |
| VOICE OPTIONS | Selection(X) | Total Cost | |
| Voice mail | 0 | \$0.00 | |
| Published | X | \$0.00 | |
| Enhanced Listings | | | |
| Auto-Attendant | | | |

Comcast Business Packages

| | |
|---------------|----------------------------|
| Package Name: | PACKAGE DESCRIPTION |
| | |

* Voice offers & options not available in all markets.

Business Internet*

| INTERNET SELECTIONS | Selection(X) | Total Cost |
|---------------------|--------------|------------|
| Starter | | |
| Preferred | | |
| Other Deluxe 150 | X | \$249.95 |
| Equipment Fee | X | \$0.00 |

*Business Internet speed tier selections not available in all markets.

| INTERNET OPTIONS | Selection(X) | Total Cost |
|--------------------------------|--------------|------------|
| Web Hosting | | |
| Static IP V4/V6 - 5 | X | \$24.95 |
| Wi-Fi - Business Wifi Standard | X | \$0.00 |

* Internet selections & options not available in all markets.

Business TV*

| TV SELECTIONS | Selection(X) | Total Cost | |
|---------------------------------|--------------|------------|------------|
| Basic | | | |
| Select | | | |
| Information & Entertainment | | | |
| Variety | | | |
| Standard | | | |
| Preferred | | | |
| Music Choice Standalone | | | |
| TV OPTIONS | Selection | Total Cost | |
| Sports Pack** | | | |
| Music Choice W/Comcast Business | | | |
| Canales Selecto | | | |
| Other Programming | | | |
| Other Programming | | | |
| Other Programming | | | |
| TV OUTLETS | Quantity | Unit Cost | Total Cost |
| Additional Outlets | | | |

| mini mDTA/MDTA Type | # of Outlets | NRC | MRC |
|---------------------|--------------|-----|-----|
| | | | |

* Not available in home offices or public view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available for Standard & Preferred TV offers only.

COMCAST BUSINESS TOTAL SERVICE CHARGES

| Comcast Business | Selection(X) | Quantity | Unit Cost | Total Cost | | |
|-----------------------------------|--------------|----------|--------------|------------|-------------------------------------|-----------------------|
| Installation Fee | X | | \$0.00 | \$0.00 | Total Monthly Service Charge | \$434.65 |
| Voice Activation Fee* | X | | \$29.95/Line | \$119.80 | Promotional Code (if applicable) | D150-\$149.95_4FF_WVI |
| Auto-Attendant Setup Fee | | | | | Discount On Internet(if applicable) | 149.95 |
| Voice Jack Fee | | | | | Discount On Video(if applicable) | |
| Toll Free Activation Fee | | | | | Discount On Voice(if applicable) | 45 |
| Directory Listing Suppression Fee | | | | | | |

* Does not include Custom Installation Fees.

Total Discount \$194.95

Total Recurring Monthly Bill:* \$239.70

* Per line activation fee, up to four (4) line maximum charge.

* Applicable federal, state, and local taxes and fees may apply.

Total Installation Charges:* \$119.80

GENERAL SPECIAL INSTRUCTIONS

Promotion Code D150-\$149.95_4FF_WVI - \$149.95 MRC Discount off Deluxe 150 Business Internet for discounted rate of \$100. \$15 MRC Discount off Full Featured Lines 1-3 for discounted rate of \$24.95ea. Full Featured Line 4 at rate card of \$24.95. MRC Discounts roll to rate card at end of original term. 4 Full Featured Lines required. Minimum 2 year term required. Standard install waived. Taxes, Usage, Fees, Equipment are extra.

| COMCAST BUSINESS INTERNET CONFIGURATION DETAILS | | | |
|---|----|----------------------|-------------------|
| Transfer Existing Comcast.net Email | No | Equipment Selection | Business Wireless |
| Number of Static IPs* | 5 | Business Web Hosting | No |

* If 5 or more Static IPs are requested a STATIC IP JUSTIFICATION FORM is required.

| COMCAST BUSINESS TV CONFIGURATION DETAILS | | | | | | | | | | | |
|---|----------|-------------|--|-------------------------|--|---------|--|------|--|-----|--|
| Outlet Details | Location | Outlet Type | Additional Comments: | | | | | | | | |
| Outlet 1 - Primary | | | <div style="border: 1px solid black; height: 100px; width: 100%;"></div> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2" style="text-align: center;">OUTLETS 9 & UP QUANTITY</th> </tr> </thead> <tbody> <tr> <td>Digital</td> <td></td> </tr> <tr> <td>HDTV</td> <td></td> </tr> <tr> <td>DTA</td> <td></td> </tr> </tbody> </table> | OUTLETS 9 & UP QUANTITY | | Digital | | HDTV | | DTA | |
| OUTLETS 9 & UP QUANTITY | | | | | | | | | | | |
| Digital | | | | | | | | | | | |
| HDTV | | | | | | | | | | | |
| DTA | | | | | | | | | | | |
| Outlet 2 - Additional | | | | | | | | | | | |
| Outlet 3 - Additional | | | | | | | | | | | |
| Outlet 4 - Additional | | | | | | | | | | | |
| Outlet 5 - Additional | | | | | | | | | | | |
| Outlet 6 - Additional | | | | | | | | | | | |
| Outlet 7 - Additional | | | | | | | | | | | |
| Outlet 8 - Additional | | | | | | | | | | | |

| COMCAST BUSINESS VOICE CONFIGURATION DETAILS | | | | | |
|--|--------------------------|---------------|---------|-----------|---|
| Phone # | Type | HG1 Seq | HG2 Seq | Voicemail | Customer Equipment |
| Native1 | Full Featured, Unltd LD | None | None | No | Phone System Type (Key System, PBX, Other) |
| Native2 | Full Featured, Unltd LD | None | None | No | |
| Native3 | Full Featured, Unltd LD | None | None | No | Phone System Manufacturer |
| Native4 | Full Featured, Unltd LD | None | None | No | |
| | | | | | Fax Machine Manufacturer |
| | | | | | |
| | | | | | Alarm System Vendor |
| | | | | | |
| | | | | | Point of Sale Device |
| | | | | | |
| | | | | | Telco Closet Location |
| | | | | | |
| | | | | | Hunt Group Configuration Details |
| | | | | | Hunt Group Features Requested (Yes/No) |
| | | | | | No |
| | | | | | Hunt Group 1 Configuration Type |
| | | | | | |
| | | | | | Hunt Group 2 Configuration Type |
| | | | | | |
| | | | | | Hunt Group 1 Pilot Number |
| | | | | | |
| | | | | | Hunt Group 2 Pilot Number |
| | | | | | |
| Toll Free # | Calling Origination Area | Associated TN | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Directory Listing Details

| | |
|--|---------------------------------|
| Directory Listing (Published, Non-Published, Unlisted) | Published |
| Directory Listing Phone Number | Native1 |
| Directory Listing Display Name | Pacific County Computer Service |
| DA/DL Header Text Information | BUSINESS SERVICES |
| DA/DL Header Code Information | 154948 |
| Standard Industry Code Information | |

Additional Voice Details

| | |
|---------------------------------------|----------------|
| Caller ID (Yes/No) | Yes |
| Caller ID Display Name (max 15 char.) | Pacific County |
| International Dialing (Yes/No) | No |
| Call Blocking (Yes/No) | No |
| Auto-Attendant (Yes/No) | No |

| CUSTOMER BILLING INFORMATION | |
|---|---|
| Billing Account Name <u>Pacific County Computer Service</u> | City <u>Raymond</u> |
| Billing Name (3rd Party Accounts) _____ | State <u>WA</u> |
| Address 1 <u>211 N Commercial St</u> | ZIP Code <u>98577</u> |
| Address 2 _____ | Billing Contact Email <u>aseaman@co.pacific.wa.us</u> |
| Billing Contact Name <u>Andrew Seaman</u> | Billing Contact Phone <u>(360) 875-9368</u> |
| Tax Exempt?* <u>No</u> | Billing Fax Number _____ |
| <small>* If yes, please provide and attach tax exemption certificate.</small> | |

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments"), collectively referred to as the "Agreement". In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.

3. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS VOICE SERVICE, I ACKNOWLEDGE RECEIPT AND UNDERSTANDING OF THE E911 NOTICE:

E911 NOTICE

Comcast Business Voice service ("Voice") may have the E911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice, Comcast must have the correct service address for the Voice Customer. If Voice is moved to a different location without Comcast's approval, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice (including 911) may fail altogether.
- Voice uses electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if the battery back-up in the associated multimedia terminal adapter is not installed, fails, or is exhausted after several hours.
- Voice calls, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, or another technical problem.
- Comcast will need several business days to update a Customer service address in the E911 system. All change requests and questions should be directed to 1-800-391-3000. USE OF VOICE AFTER DELIVERY OF THIS DOCUMENT CONSTITUTES CUSTOMER ACKNOWLEDGEMENT OF THE E911 NOTICE ABOVE.

4. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

5. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

6. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

| CUSTOMER SIGNATURE |
|--|
| By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx . |
| Signature: _____ |
| Print: _____ |
| Title: _____ |
| Date: _____ |

| FOR COMCAST USE ONLY |
|---|
| Sales Representative: <u>John Koch</u> |
| Sales Representative Code: <u>86399</u> |
| Sales Manager/Director Name: <u>Joshua Snyder</u> |
| Sales Manager/Director Approval: _____ |
| Division: <u>West</u> |
| Lead ID: <u>15507588</u> |

IP Justification Form

Comcast conforms to the North American IP Registry (ARIN) policies regarding IP address allocation. As part of its standard service, Comcast will assign the amount of IP addresses that our customers can justify. Use this form for initial assignments as well as augments. Written justification for any IP address blocks requested is required so that Comcast can demonstrate to ARIN that IP addresses allocated to us is being used efficiently. If you have any questions about the IP assignment policy or process, please refer to the IP Address Assignment Policy and Procedures, and RFC 2050 <http://www.ielf.org/rfc/rfc2050.txt>. Please complete the form below and submit it to your Comcast sales representative. Comcast follows the American Registry for Internet Numbers policy for the Shared Whois project. For more information please go to <https://www.arin.net/policy/nrpn.html>.

Customer Site

| | | |
|----------------|--------------------------------------|----|
| Location | Pacific County Computer Service - L- | 1 |
| Street | 300 MEMORIAL DR | 2a |
| Rm/Ste/FI | | 2b |
| City,State Zip | SOUTH BEND,WA 98586 | 2c |
| Phone # | (360) 875-9368 | 2d |

Technical Contact

| | | |
|------------------|----------------|----|
| Name(First Last) | Andrew Seaman | 3a |
| Title | | 3b |
| Phone # | (360) 875-9368 | 3c |
| Email | | 3d |

4. Domain Name: _____

Note: If more than one domain, use first domain registered.

5. Do you have previously assigned addresses from Comcast?: Yes No

5b. If yes, what addresses were assigned?: _____

6. Number of IP addresses requested/needed within 6 months: 5

Note: If your organization already has IP space assigned, you must utilize 80% before applying for

7. Use the following Network Table to describe your IP assignments within the next six months.

THIS IS REQUIRED

| IP Number | IP Address (If known) | Below, provide a description of use for each IP requested |
|-----------|-----------------------|---|
| 1 | | |
| 2 | | |
| 3 | | |
| 4 | | |
| 5 | | |

I verify that I am authorized to represent the organization below and that the above information is true and correct. I understand that Internet Protocol Version 4 address space is limited and that users of the Internet are responsible for conserving address space and ensuring that space is utilized efficiently.

Print Name _____

Title _____

Organization Pacific County Computer Service

Phone #(day) (360) 875-9368

Email _____

Fax _____

COMCAST SERVICES AGREEMENT OPTIONS AND INCLUDES

Attached is a PDF of the agreement. It includes:

- 150 X 20 Meg Internet Connection
- 5 Static IP Addresses
- Business Wi-Fi Standard
- 4 Phone Lines
- Unlimited Long Distance
- All Standard Calling Features
- Equipment Included
- \$239.70 Monthly before taxes and fees
- 24 Month Service Term
- \$119.80 One Time Activation Fees (Total Installation Charges)
- Basic TV Service add \$4.95 monthly
- Voicemail Add \$5.00 monthly

Please let me know if this will work.

John Koch, Business Account Executive

Comcast Business Services

440 Yauger Way SW, Olympia WA 98502
Mobile: (360) 280-3429 Fax: (360) 357-1297
John_Koch@cable.comcast.com

**COMCAST
BUSINESS**